

# Signal Booster Installation Guide



**SIGNALBOOST™**  
**Dual-Band Mobile**  
**Signal Booster**  
(811510 is single band)

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**Note:** This manual contains important safety and operating information.  
Please read and follow the instructions in this manual. Failure to do so  
could be hazardous and result in damage to your Signal Booster.

## Installation Instructions for the Following Wilson Electronics Signal Booster:

### **SIGNALBOOST™ Dual-Band Mobile Signal Booster**

Model #811210

FCC ID: PWO819DA

Patent Pending

IC: 4726A-819DA

The term "IC" before the radio certification number signifies that Industry Canada technical specifications were met.

**Not For Sale in U.S. / Canada:** 811510, 811514, 811710, 811714, 811910, 811914

#### **Inside this Package**



DUAL-BAND  
Signal Booster



12 V DC power supply  
(vehicle)

(Products may change due to upgrades)

#### **Items below may be included with some kits**

(Products may change due to upgrades)



Cellular  
Cradle Plus



Ultra Slim  
Antenna



Adhesive/Screw  
Swivel Bracket



Adhesive  
Bracket



12" Magnet-  
Mount Antenna



4" Magnet-  
Mount Antenna

#### **Optional Items and Accessories**



Cellular  
Cradle Plus  
(301146)



Mini Magnet-Mount  
Antenna  
(301113)



12-inch Magnet-Mount  
Antenna  
(301103)



Soft Carrying  
Case  
(859924)



Window Bracket  
(901128)



AC/DC power supply  
(859903)



Ultra Slim Antenna  
(301143)

**Available at [www.WilsonElectronics.com](http://www.WilsonElectronics.com)**

#### **How it Works**

The Signal Booster, in conjunction with the use of an outside antenna, will collect the signal from the cell tower and send it through the cable to the Signal Booster. The state-of-the-art technology that powers this Signal Booster is designed to increase your signal up to 20 times, and reduce disconnects and dropped calls. The boosted signal is then sent to the Cellular Cradle Plus or Ultra Slim Antenna (depending on which one you have). Your cellular device receives the improved signal. When the cellular device transmits, the signal goes through the Cellular Cradle Plus or Ultra Slim Antenna, boosted by the Signal Booster and broadcasted back to the cell tower through the outside antenna.

If your kit contains the Cellular Cradle Plus, it provides a convenient place to stow your cell phone and allows the driver to keep both hands on the wheel while using the phone, greatly increasing safety. This kit may include different mounting options for installing the cradle on the dash or console of your vehicle.

**If your kit does not contain a Cellular Cradle Plus, it is available for purchase at [www.WilsonElectronics.com](http://www.WilsonElectronics.com)**

## Before Getting Started

This guide will help you properly install your Wilson Electronics SIGNALBOOST™ Dual-Band Signal Booster. **It is important to read through all of the installation steps for your particular application prior to installing any equipment.** Read through the instructions, visualize where all the equipment will need to be installed and do a soft installation before mounting any equipment. Please contact Wilson Electronics Technical Support with any questions at 866-294-1660 or 435-673-5021. You may also send an email to [tech@wilsonelectronics.com](mailto:tech@wilsonelectronics.com)

## Installation Overview

The following steps provide a summary of the Signal Booster/antenna installation process using the Mini Magnet-Mount or Magnet Mount Antenna. However, they are not a substitute for the complete installation instructions on the following pages, which you should read thoroughly. If you are using a different outside antenna, follow the specific instructions that come with it.

### STEP 1: Install the Outside Antenna

For a In-Vehicle installation, attach the antenna in the center of the vehicle's roof and run the cable through the door to the Signal Booster. For In-Building installation, affix the optional window bracket to a window with the suction cups, attach the antenna to the bracket and run the cable to the Signal Booster. (See page 3 for In-Vehicle, and page 8 for In-Building.)

### STEP 2: Install the Signal Booster

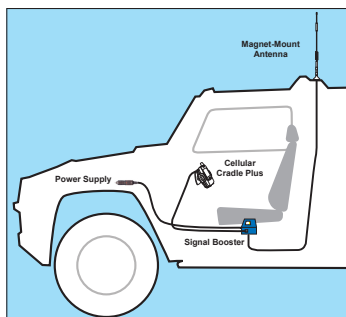
Position the Signal Booster in a well-ventilated location away from direct sunlight. Run the cable from the antenna and attach it to the connector labeled "Outside Antenna" on the Signal Booster. (See page 4)

### STEP 3: Attach the Cellular Cradle Plus or Ultra Slim Antenna

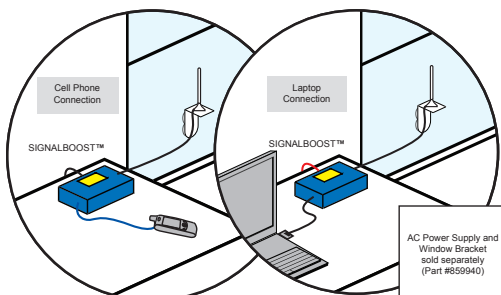
Attach the Cellular Cradle Plus or Ultra Slim cable to the connector labeled "Inside Antenna" on the Signal Booster. If using the Ultra Slim Antenna, attach the antenna to your cell phone or cellular data card with the VELCRO® provided. (See page 6)

### STEP 4: Power up the Signal Booster

**IMPORTANT!** Before connecting the power supply, ensure that both the Outside Antenna cable and the Cradle Plus or Ultra Slim cable are connected. (See page 7)



In-Vehicle Installation Diagram



In-Building Installation Diagram

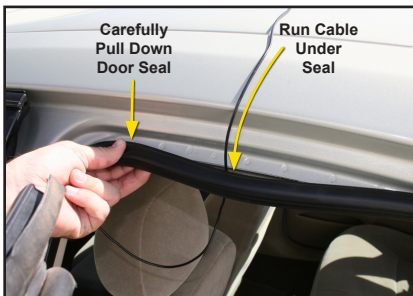
## Installing the Outside Antenna



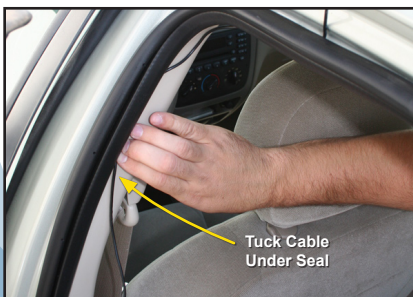
To receive the best cell signal, select a location in the center of the vehicle's roof that is 12 inches away from any other antennas and free of obstructions. The antenna must be installed vertically. Signal performance will be degraded if the antenna is not vertical.



**Warning:** The antenna used with this Signal Booster must have a separation distance of at least 12 inches from all persons.



The antenna cable may run through the door to the Signal Booster. For a more professional-looking installation, run the antenna cable under the door seal. Carefully pull down the door seal. Run the cable through the seal and push the seal back into place. This prevents constant wear and tear on the cable as the door opens and closes.



The antenna cable is small enough to easily tuck under the door seal or plastic molding.

## Installing the Wilson Electronics Signal Booster



Select a location to install the Signal Booster that is away from excessive heat, direct sunlight or moisture and that has proper ventilation.

Recommended installation locations for the Signal Booster are:

- Under the seat
- Under the dash

Run the cable from the antenna and attach it to the connector labeled "Outside Antenna" on the Signal Booster.



**Warning:** Do not plug in the DC power supply until the outside antenna and Cellular Cradle Plus or Ultra Slim antenna cables are attached to the Signal Booster.



Attach the cable from the Cellular Cradle Plus or the Ultra Slim Antenna to the connector on the Signal Booster.



**Warning:** Do not plug the Signal Booster directly into the cell phone or cellular data card using an antenna adapter. It could damage the Signal Booster, cell phone and/or cellular data card.

## Installing the Cellular Cradle Plus



### Option 1 - Adhesive Bracket

Clean the area where the bracket will be mounted with rubbing alcohol and a soft cloth. Allow to dry.

Peel the backing to expose the adhesive and press the bracket onto the desired location in the vehicle. **Note:** *Be sure the bracket is positioned vertically.*

**Allow the adhesive to cure for 24 hours before you attach the cradle.**

**Note:** *Once the cradle is attached, you can adjust the angle of the adhesive bracket by applying gentle pressure to the top or bottom of the cradle.*



### Option 2 - Adhesive/Screw Swivel Bracket

Clean the area where the bracket is to be mounted with rubbing alcohol and a soft cloth. Allow to dry.

**For an adhesive mount,** peel the backing to expose the adhesive and press the bracket onto the desired location in the vehicle. **Allow the adhesive to cure for 24 hours before you attach the cradle.**

**For a screw mount,** use an ice pick or awl to punch through the adhesive and expose the four screw holes in the bracket. **Note:** *Screws are not included in this kit.*

Using the bracket as a template, mark the locations for the screws as shown, drill pilot holes and attach the bracket with screws (not included).

Once the cradle is attached, you can loosen the knurled wheel and swivel the hook to the desired angle, then re-tighten the wheel.

For best mounting results and long-term performance, we suggest that you choose a flat smooth surface like the console area of your vehicle between the two front seats. If this is not available in your vehicle, you may mount the cradle on the front of the dashboard.

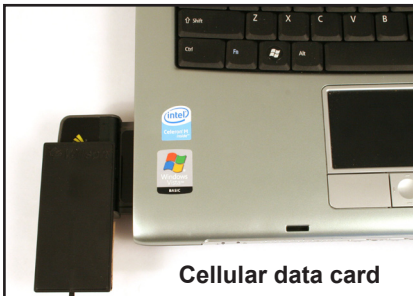
If mounting the cradle on a sloped area of the dashboard in your vehicle, please note that gravity may affect the adhesive over time. Use the screw mount for a more permanent attachment.

### Attaching the Cradle

Once you have installed the mount in the desired location, attach the cradle by aligning the rectangular hole on its back with the hook on the mount. Grasping the sides of the cradle, slide it downward approximately 1/4 inch into place.



## Installing the Ultra Slim Antenna



The Ultra Slim must be placed directly on the cell phone or cellular data card to work properly. Attach the Ultra Slim to the cell phone or cellular data card with the VELCRO® provided.

The Ultra Slim cable is long enough to reach the Signal Booster location. This allows for ease and convenience of use.

To adjust the Ultra Slim for the best signal, go to a weak signal location where your cell phone registers only 1-2 bars without the Ultra Slim connected. (Be sure the Signal Booster is turned off when checking for low signal.) Then, attach the Ultra Slim to the phone, power up the Signal Booster and you should see a signal improvement of 2 or more bars.

**Note:** Many phones take up to 30 seconds to reset the bar indicator.

To maximize performance, attach the Ultra Slim as close as possible to the original antenna on your cell phone or cellular data card.

For cell phones with an internal antenna, place the Ultra Slim on the back of the phone near the top. (Figure 1)

**Note:** Certain phones, such as the Motorola RAZR, have internal antennas at the base, rather than the top, in which case the Ultra Slim should be attached at the bottom rear of the phone.

For cell phones with an external antenna, place the Ultra Slim directly below the phone's original antenna. (Figure 2)

If you have any questions as to the location of the antenna on your phone, call Wilson Electronics Technical Support at: 866-294-1660 or 435-673-5021.

Figure 1



Figure 2



To Signal Booster

# In-Vehicle & In-Building

## Powering Up the Signal Booster



Carefully insert the power cable



(Power supply may change due to upgrades)



AC/DC power supply (sold separately) (859903)

Make sure both the outside antenna and Cellular Cradle Plus or Ultra Slim Antenna cables are connected before powering up the Signal Booster.

Connect the power cable from the power supply to the Signal Booster input marked "6V DC" and insert the large end into the power socket or the vehicle power outlet.



**Warning:** Use only Wilson Electronics power supply units. Use of a non-Wilson Electronics product may damage your equipment.

The Signal Booster may remain on all the time. However, leaving the Signal Booster on in a vehicle when it is not running can discharge the battery in a day or two.

A good option is to power the Signal Booster through the ignition switch so the Signal Booster is turned on and off with the vehicle.

**IMPORTANT:** Do not power up the Signal Booster unless both antenna cables are attached to the Signal Booster.

**Note:** The aluminum casing of the Signal Booster will adjust very quickly to the ambient temperature of its environment. For example, in the summer, when the inside of a car can reach 140° Fahrenheit, the Signal Booster temperature may be 150° or higher. The casing will be hot to the touch, similar to a metal door handle or steering wheel. Such high temperatures will not damage the Signal Booster, nor do they pose a fire risk. As recommended in these instructions, when installing the Signal Booster in a vehicle, select a location with adequate ventilation, such as under the seat or dashboard. Keep the area free of items that could block air flow to the Signal Booster.



## Installing the Outside Antenna

To receive the best cell signal, select a window location at least 12 inches away from any radio or television antennas and free of obstructions.



Using the suction cups, position the mounting bracket on the window at a height convenient to where the Signal Booster will be located, then attach the antenna to the bracket. The antenna must be installed vertically. Signal performance will be degraded if the antenna is not vertical.



**Warning:** The antenna used with this Signal Booster must have a separation distance of at least 12 inches from all persons.

## Installing the Wilson Electronics Signal Booster



Select a location to install the Signal Booster that is away from excessive heat, direct sunlight or moisture and that has proper ventilation.

Recommended installation locations are:

- On a desk or table top
- In a bookshelf
- On the floor



**Warning:** Do not plug in the AC power supply until both antenna cables are attached to the Signal Booster.






Run the cable from the outside antenna and attach it to the connector labeled "Outside Antenna" on the Signal Booster.

Attach the Cellular Cradle Plus or Ultra Slim cable to the connector labeled "Inside Antenna" on the Signal Booster.

Then attach the Cellular Cradle Plus or Ultra Slim to your cell phone or data card. (See page 5 & 6.)

## Warnings and Recommendations

-  **Warning:** The antenna must be installed with a separation distance of at least 12 inches from any vehicle occupant and must not be located or operating in conjunction with any other antenna or Signal Booster. Use of this Signal Booster with an antenna providing gain higher than 6.12 dBi is in violation of FCC regulations for which the offender is fully liable. All Wilson Electronics mobile antennas provide 6.12 dBi gain or less.
-  **Warning:** Do not connect the power supply to the Signal Booster until the outside antenna and Cellular Cradle Plus (or Ultra Slim Antenna) cables are attached to the Signal Booster.
-  **Warning:** Do not plug the Signal Booster directly into the cell phone or cellular data card using an antenna adapter. It could damage the Signal Booster, cell phone and/or cellular data card.

## About Wilson Electronics



Wilson Electronics, Inc. has been a leader in the wireless communications industry for over 40 years. The company designs and manufactures Signal Boosters, antennas and related components that significantly improve cellular signal reception and transmission in a wide variety of applications, both mobile (marine, RV, vehicles) and in-building (home, office, M2M).

With extensive experience in antenna and Signal Booster research and design, the company's engineering team uses a state-of-the-art testing laboratory, including an anechoic chamber and network analyzers, to fine-tune antenna designs and performance. For its Signal Boosters, Wilson Electronics uses a double electrically insulated RF enclosure and cell tower simulators for compliance testing.

All products are engineered and assembled in the company's 55,000-square-foot headquarters in St. George, Utah. Wilson Electronics has product dealers in all 50 states as well as in countries around the world.

### **30-Day Money-Back Guarantee**

All Wilson Electronics products are protected by Wilson Electronics 30-day money-back guarantee. If for any reason the performance of any product is not acceptable, simply return the product directly to the reseller with a dated proof of purchase.

### **1-Year Warranty**

Wilson Electronics signal boosters are warranted for one (1) year against defects in workmanship and/or materials. Warranty cases may be resolved by returning the product directly to the reseller with a dated proof of purchase.

Signal Boosters may also be returned directly to the manufacturer at the consumer's expense, with a dated proof of purchase and a Returned Material Authorization (RMA) number supplied by Wilson Electronics. Wilson Electronics shall, at its option, either repair or replace the product. Wilson Electronics will pay for delivery of the repaired or replaced product back to the original consumer if located in the USA.

This warranty does not apply to any signal boosters determined by Wilson Electronics to have been subjected to misuse, abuse, neglect, or mishandling that alters or damages physical or electronic properties.

RMA numbers may be obtained by phoning Technical Support at 866-294-1660.

Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of this device.

**Disclaimer:** The information provided by Wilson Electronics, Inc. is believed to be complete and accurate. However, no responsibility is assumed by Wilson Electronics, Inc. for any business or personal losses arising from its use, or for any infringements of patents or other rights of third parties that may result from its use.

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One or more of the following U.S. Patent numbers may apply to the Signal Booster in this product – D596,614; D596,615; D563,381; 7,729,669; 7,486,929; 7,729,656; 7,409,186; 7,783,318; 7,684,838; 12,714,994.



3301 East Deseret Drive, St. George, UT 84790

For additional Technical Support visit [www.WilsonElectronics.com](http://www.WilsonElectronics.com)  
or email at: [tech@wilsonelectronics.com](mailto:tech@wilsonelectronics.com)

Phone: 866-294-1660 Local: 435-673-5021 Fax: 435-656-2432  
[www.twitter.com/WilsonCellular](http://www.twitter.com/WilsonCellular) [www.facebook.com/WilsonCellular](http://www.facebook.com/WilsonCellular)

Contact Wilson Electronics Technical Support Team with any questions at 866-294-1660  
Or email: [tech@wilsonelectronics.com](mailto:tech@wilsonelectronics.com) Hours: 7am to 6pm MST.

# Signal Booster Specifications

		Dual-Band Specifications	
Model Number		811210	
Connectors		FME-Male	
Impedance (input/output)		50 Ohms	
Dimensions		5 x 3.5 x 1.2 inch or 12.7 x 8.9 x 3 cm	
Weight		1.03 lbs or 0.468 kg	
Frequency		824-894 MHz / 1850-1990 MHz	
*Passband Gain (nominal)			
	800 MHz (uplink/downlink)	25 dB / 25 dB	
	1900 MHz (uplink/downlink)	25 dB / 25 dB	
*20 dB Bandwidth (nominal)			
	800 MHz (uplink/downlink)	53 MHz / 62 MHz	
	1900 MHz (uplink/downlink)	112 MHz / 110 MHz	
*Power output for single cell phone (uplink)			
	800 MHz	1900 MHz	
	CDMA	+33.0 dBm	+29.3 dBm
	GSM	+34.3 dBm	+30.3 dBm
	EDGE	+34.1 dBm	+30.2 dBm
	AMPS	+30.1 dBm	
Power output for single received channel (downlink)			
	800 MHz	1900 MHz	
	CDMA	+5.1 dBm	+6.8 dBm
	GSM	+3.2 dBm	+4.4 dBm
	EDGE	+3.2 dBm	+4.6 dBm
	AMPS	+3.2 dBm	
*Power output for multiple received channels (downlink).		Maximum Power	
The maximum power is reduced by the number of channels:		800 MHz	1900 MHz
	Number of channels		
	2	+1.0 dBm	+1.7 dBm
	3	-2.5 dBm	-1.8 dBm
	4	-5.0 dBm	-4.3 dBm
	5	-7.0 dBm	-6.3 dBm
	6	-8.5 dBm	-7.8 dBm
Noise Figure (typical)		3.5 dB nominal	
Isolation		uplink/downlink more than 50 dB	
Power Requirements		12 V, 2 A (subject to uplink power)	

Notes:

1. Nominal gain is the maximum gain at any frequency in the passband.
2. Nominal bandwidth is the difference between two frequencies that are adjacent to the passband where the amplification is 20 dB lower than the passband amplification. One of the frequencies is lower than the passband and the other is higher.
3. The Manufacturer's rated output power of this equipment is for single carrier operation. For situations when multiple carrier signals are present, the rating would have to be reduced by 3.5 dB, especially where the output signal is re-radiated and can cause interference to adjacent band users. This power reduction is to be by means of input power or gain reduction and not by an attenuator at the output of the device.
4. The maximum power for 2 or more simultaneous signals will be reduced by 6 dB every time the number of signals is doubled.

## Signal Booster Specifications- Not for use in U.S. or Canada

Model Number	811510	811710	811910
Frequency	880-960 MHz	880-960 MHz / 1710-1880 MHz	880-960 MHz / 1920-2170 MHz
Gain (up/down)	25 dB / 25 dB		
Max RF	+ 34 dBm / + 32 dBm		
Noise Figure	3.5 dB nominal		
Flatness (up/down)	± 2 dB / ± 2 dB		
Isolation	> 50 dB		
Power Requirements	12 V, 2 A (subject to uplink power)		
Connectors	FME-Male 50 ohms		
Dimensions	5 x 3.5 x 1.2 (inch) / 12.7 x 8.9 x 3 (cm)		
Weight	1.03 lbs / 0.468 kg		

